

## Energy Masters Participation Joint Privacy Disclosure Statement

### 1. Collection of your personal information – Energy Masters Participation

We (Department for Energy and Mining, SA Power Networks, RACE for 2030, University of South Australia, University of New South Wales, University of Technology Sydney (**Researchers**), MAC Energy Efficiency Group Pty Ltd trading as MAC Trade Services (**MAC Trade Services**), EnergyAustralia Pty Ltd (**EnergyAustralia**), Amber Electric Pty Ltd (**Amber**), Plenti Group Limited (and its Related Bodies Corporate as defined in the Corporations Act 2001) (**Plenti**) and New Energy Group Pty Ltd (**Clipsal Cortex**)) may collect, maintain, use and disclose your Personal Information in accordance with the Australian Privacy Principles and Privacy Act 1988, including, where appropriate and possible, explaining to you why we are collecting the information and how we plan to use it.

### 2. Consent, use and disclosure of your personal information

- a. By completing and submitting your Application to participate in Energy Masters you consent to us collecting your Personal Information for the duration of Energy Masters. Your Application means completing of the Energy Masters online self-assessment and estimation tool and accepting your Energy Masters Quote Record.
- b. The types of personal information we may collect include:
  - i. your name;
  - ii. contact details;
  - iii. national metering identifier (NMI)
  - iv. name, contact details, NMI, energy use data, and energy billing information from your electricity bill;
  - v. energy use data including but not limited to changes to electricity usage behaviour and electricity usage preferences as nominated by you in the Clipsal Cortex Mobile or Desktop App;
  - vi. information relating to the current Consumer Energy Resources\* installed at your property. Please note that in the case of energy use data and information relating to current Consumer Energy Resources installed at your property, SA Power Networks may collect this data from you or access it from the existing customer database that SA Power Networks holds;
  - vii. information disclosed during participation in the Researcher's research activities as described in the Participation Information Statement,together defined as **Personal Information**.
- c. We will collect, hold, use and disclose your Personal Information for the following purposes:
  - i. To facilitate your participation in Energy Masters;

- ii. To respond to your enquiries or feedback to a third party listed in item 5 of this Joint Privacy Disclosure Statement including disclosing to enquiries, complaints, concerns and/or feedback via the Energy Masters' team (08 8429 3100 and/or [info@saenergymasters.com.au](mailto:info@saenergymasters.com.au));
- iii. To continue to check your eligibility for participation in Energy Masters;
- iv. To disclose your Personal Information to Plenti for the purposes of applying any subsidy to any Consumer Energy Resources that you opt to purchase;
- v. To disclose to Plenti to allow Plenti verify your identity to confirm your participation in Energy Masters;
- vi. To disclose your Personal Information to the Researchers to facilitate your participation in the Researcher's research activities;
- vii. To disclose your Personal Information to Clipsal Cortex for the purpose of facilitating your participating in Energy Masters as set out in the Energy Masters Terms and Conditions available at [https://www.saenergymasters.com.au/\\_\\_\\_data/assets/pdf\\_file/0006/107736/0/EM\\_Terms-and-Conditions.pdf](https://www.saenergymasters.com.au/___data/assets/pdf_file/0006/107736/0/EM_Terms-and-Conditions.pdf)
- viii. To disclose to Amber and EnergyAustralia to use to facilitate your participation in an Energy Masters energy offer (where you have opted in).

### 3. Third Parties

We will ordinarily only collect your Personal Information from you. However, in some circumstances, we may be given information by third parties. In that case, we will take reasonable steps to ensure that you are made aware of the information that was provided to us by the third party.

### 4. Accessing your personal information

We will endeavour to keep your Personal Information accurate and up to date. You can request access to your personal information, including to correct any personal information that you believe to be inaccurate, incomplete or out of date, by contacting 8429 3100 or [info@saenergymasters.com.au](mailto:info@saenergymasters.com.au).

### 5. Privacy Policies

Your privacy is important to us. Our Privacy Policies contain more details of how we handle your Personal Information:

- The Department for Energy and Mining: <https://www.dpc.sa.gov.au/resources-and-publications/premier-and-cabinet-circulars/DPC-Circular-Information-Privacy-Principles-IPPS-Instruction.pdf>
- SA Power Networks: <https://www.sapowernetworks.com.au/policies/privacy-policy/>
- RACE for 2030 Ltd: <https://racefor2030.com.au/privacy-policy-2/>
- University of South Australia: <https://i.unisa.edu.au/policies-and-procedures/university-policies/hr/privacy-policy/>
- University of New South Wales: <https://www.unsw.edu.au/content/dam/pdfs/governance/policy/2022-01-policies/privacypolicy.pdf>

- University of Technology Sydney: <https://www.uts.edu.au/about/uts-governance/policies/uts-policy/privacy-policy>
- MAC Trade Services: <https://mactradeservices.com.au/privacy-policy>
- Plenti Group Limited: <https://www.plenti.com.au/privacy/>
- New Energy Group Pty Ltd: <https://clipsalcortex.com/privacy-policy/>
- Amber Electric Pty Ltd: <https://amber-website-documents.s3.ap-southeast-2.amazonaws.com/Amber+Privacy+Policy.pdf>
- EnergyAustralia Pty Ltd: <https://www.energyaustralia.com.au/privacy>